

Ken Ware Engineers use TNA Solution from Clocking Systems

About the business

Ken Ware Engineers Ltd is a long established, Nottingham based engineering company, employing 18 people.

“We are now saving approximately £8,000 per year on 18 employees, not to mention the manual time we have eliminated”

Why were you looking for a time and attendance system?

Although we have a very good and loyal workforce on the whole, I had noticed that employees were sometimes coming in a few minutes late, finishing a bit early and extending breaks. I suspected that this was costing the business quite a bit of money every year. We were also spending a lot of time manually adding up hours and overtime then keying the data into Sage. There had to be a better way of doing things!

Why did you choose Clocking Systems to supply the system?

We reviewed a few suppliers of time and attendance systems, but found Clocking Systems to be the most helpful and competitive. They came to site, reviewed our requirements and then honestly advised which one of their products would be most suitable. Their system looked the easiest to use and the proximity clocking terminal was robust enough to cope with the industrial conditions in our workshop.

“If employees are late, we can see straight away and act on this, we have seen a marked improvement in employee attendance, which has had a knock on effect to efficiency within the business”

What benefits has the solution offered your business?

Quite simply, it did what it said on the tin! It confirmed my suspicions about the amount of money we were losing through employees being late and extending breaks etc. We are now saving approximately £8,000 per year on 18 employees, not to mention the manual time we have eliminated with the product calculating employees hours and overtime automatically, then once approved, it is imported into our Sage Payroll.

If employees are late, we can see straight away and act on this, we have seen a marked improvement in employee attendance, which has had a knock on effect to efficiency within the business. Holidays can also be managed to ensure we don't have too many employees away on any given day, along with sickness and absence.

What about the after sales service and support?

The system has operated extremely well since we bought it and have spoken to the help desk a hand full of times, it just works away! I have recommended Clocking Systems to one of my customers who have very different needs to us and have been told that their system is helping save their business money too.

John Ware - Ken Ware Engineers Ltd